

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 13th day of December' 2022

C.G.No.54/2022-23/Tirupati Circle

Present

Sri. K. Ramamohan Rao

Sri. S.L. Anjani Kumar

Smt. G. Eswaramma

Chairperson(I/c) &

Member(Finance)

Member (Technical)

Independent Member

Between

R.Bhaskar Naidu,
Naganandapuram,
Varadaiahpalem (M),
Chittoor Dt.

Complainant

AND

1.Deputy Executive Engineer/O/Nagalapuram
2.Executive Engineer/O/Puttur

Respondents

ORDER

1. The complainant presented a complaint during Vidhyuth Adalath conducted on 11.8.2022 stating that he has applied for Agricultural service. The department issued poles, LT cables to the said service. But not issued connecting line material. Hence requested the forum to arrange line material for the release of Agricultural service. The case was registered as C.G.No.54/2022-23/Tirupati Circle and sent to respondents for written submission.
2. The Respondent No.1 has submitted written submission stating that after inspection of the consumer premises it is observed that major materials poles and AB Cable already issued. Then balance materials issued and work also completed. Hence requested to close the grievance.
3. When staff of this forum contacted over phone @ 6.00P.M on 5.12.2022 with the complainant Mr.R. Bhaskar Naidu, the complainant stated that the said grievance is resolved, expressed his satisfaction and requested to close the case.

4. In as much as the grievance of the complainant is resolved, the complaint is disposed off in favor of the complainant.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson(I/c)

Forwarded By Order



Secretary to the Forum

This order is passed on this, the day of 13th December'2022

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.